SoftCom™
BUSINESS SERVICES

Experience That Counts

- Founded in 1997
- Working with industry leading partners
- Supporting 25,000 businesses
- Customers spanning 140 countries
- Hosting 2.1M paid mailboxes
- Delivering 100% reliability

The SoftCom Difference
The Right Messaging and Collaboration Partner for Growing Businesses

Choosing to outsource your messaging and collaboration needs is a big decision and choosing the right partner can be the difference between business as usual or sleepless nights.

At SoftCom Business Services (SBS), we understand how important email is to your business. We also understand the importance and peace of mind that comes with knowing your company has a highly secure email infrastructure that works they way you want and need it to, with 100% availability. It is because of that knowledge that since the founding of our company in 1997, we have been committed to delivering superior solutions that address the needs of our customers and evolve with them as their needs change.

In everything we do as a company, we are focused on providing customers with:

- Comprehensive, Business Class Capabilities
- A Powerful, Easy-to-use Administrative Portal
- A Rock Solid Infrastructure
- World Class Support

Contact Us

SoftCom, Inc.

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Comprehensive, Business Class Capabilities

At SoftCom Business Services (SBS), we deliver business class messaging and collaboration solutions that stand out in the market. Our comprehensive and flexible solutions incorporate best in class capabilities from industry leading companies, including Microsoft, Global Relay, Parallels and Postini to address the requirements of today's business customers and enhance productivity. From accessing email, calendars, tasks and more from anywhere, at anytime and using any device, to optimizing individual mailboxes to meet each employee's unique requirements, SBS can provide you with exactly the capabilities you want, when you want them. And with business ready features, such as archiving, compliance monitoring, content filtering and integration, our solutions will truly maximize the efficiency of your work environment.

Powerful, Easy-to-use Administrative Portal

SBS offers a powerful, web-based administrative portal so you can directly manage your messaging environment. Here administrators can set up new users and manage email routing and individual mailbox configurations (including storage limits and permissions) with ease. In addition, through our industry leading partners, we provide customers with best in class capabilities for anti-spam and anti-virus protection, data archiving, mobile integration and more. These capabilities are tightly integrated into our solution and through our portal we have exposed all of the administrative flexibility you would experience if you purchased the software directly. With SBS, you have complete control over your solution's capabilities at a granular level, should you want to tailor it to your specific needs.

Rock Solid Infrastructure

SBS employs multiple state-of-the-art high performance data centers. Each uses multi-layer, multi-vendor security, fully redundant networking architecture, comprehensive disaster recovery capabilities and multiple global network carrier connections to ensure the integrity and availability of each customer's data. This cutting edge, multi-million dollar infrastructure combined with a highly trained team of IT professionals and a best practices approach to IT systems configuration, server management and data security means your company will have maximum reliability.

World Class Support

With Premium support, you gain a dedicated Account Manager not just to quickly respond to your requests but who will get to know your company and its unique needs and provide personalized service. Since the Account Manager works so closely with your company, they can also act as a strategic advisor, providing recommendations to ensure your company is gaining the maximum level of productivity, value and savings with your SBS solution. Account Managers are backed by experienced support professionals who are available 24/7/365 via phone, email or live chat. We pride ourselves on providing world class support, answering each call in under 2 minutes and responding to emails within one hour. With SBS, your company is guaranteed the support you need, when you need it.

About SoftCom Business Services

SoftCom Business Services (SBS) provides outsourced messaging and collaboration solutions that are tailored to the unique needs of each customer for enhanced productivity. Our reliable, easy to use and highly secure business-class solutions combined with our renowned Premium Support and rock solid hosting services makes us the ideal choice for business customers. SBS is part of SoftCom, Inc., an industry leading provider of web hosting and business communication services for over 25,000 business customers in over 140 countries and representing more than 2.1 Million mailboxes.